

Investors Complaints Data:

Data for the month – March 2025								
S N	Received From	Carried Forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution on time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	4	0	4	0	Nil	3
2	SEBI (SCORES)	4	9	3	10	3	Nil	NA
3	Stock Exchanges	Nil	Nil	Nil	Nil	Nil	Nil	8
4	Depositories	4	3	3	4	3	Nil	8
5	Research Analyst	Nil	Nil	Nil	Nil	Nil	Nil	NA
6	Other Sources	Nil	Nil	Nil	Nil	Nil	Nil	NA
7	Grand Total	8	16	6	18	6	Nil	

Trend of Monthly disposal of Complaints					
Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr-22	69	767	759	77
2	May-22	77	732	714	95
3	Jun-22	95	868	913	50
4	Jul-22	50	695	644	102
5	Aug-22	102	661	664	99
6	Sep-22	99	561	618	42
7	Oct-22	42	273	287	28
8	Nov-22	28	122	127	23
9	Dec-22	23	129	123	29
10	Jan-23	29	139	141	27
11	Feb-23	27	135	128	34
12	Mar-23	34	190	173	51
13	Apr-23	51	172	193	30
14	May-23	30	288	259	59
15	Jun-23	59	128	140	47
16	Jul-23	47	142	147	42
17	Aug-23	42	91	102	31
18	Sep-23	31	66	75	22
19	Oct-23	22	60	68	14
20	Nov-23	14	30	35	9

21	Dec-23	9	39	35	13
22	Jan-24	13	54	52	15
23	Feb-24	15	45	48	12
24	Mar-24	12	40	38	14
25	Apr-24	14	66	56	24
26	May-24	24	52	54	22
27	June-24	22	61	66	17
28	July-24	17	47	51	13
29	Aug-24	13	29	33	9
30	Sep-24	9	35	26	18
31	Oct-24	18	28	42	4
32	Nov-24	4	31	20	15
33	Dec-24	15	26	35	6
34	Jan-25	6	17	20	3
35	Feb-25	3	18	13	8
36	Mar-25	8	16	18	6

Trend of Annual Disposal of Complaints					
Sr.No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-2018	0	2556	2553	3
2	2018-2019	3	4016	4003	16
3	2019-2020	16	6260	6239	37
4	2020-2021	37	8065	8086	16
5	2021-2022	16	6919	6866	69
6	2022-2023	69	5272	5290	51
7	2023-2024	51	1155	1192	14
8	2024-2025	14	428	436	6